

FEES APPLICABLE EFF 25JANUARY 2016

❖ DOMESTIC TICKETS – REFUNDS

✓ Unused or partial Use Full Fare Tickets	VT 3,000
✓ TKIT420 Tickets	VT 3,000
✓ Electronic Miscellaneous Documents	VT 3,000

❖ INTERNATIONAL TICKETS – REFUND PROCESSING FEE

✓ Reissue Fees:	TSUPER FARES	VT 10,000
	QEARLY4 FARES	VT 8,000
	SMART FARES	VT 4,000
	SUPER SPECIAL FARES <i>(Refund of taxes only)</i>	Loss of Fare
	EARLYBIRD FARES <i>(Refund of taxes only)</i>	Loss of Fare
	SMART FARES <i>(Refund of taxes only)</i>	Loss of Fare
	FULL/FLEXIBLE FARES	VT 3,000

❖ SERVICE FEES

✓ Credit Card Processing Charge	3%
✓ ETA Visa Processing Charge	VT 5,000
✓ NO-SHOW Fee (Domestic)	VT 3,000
✓ NO-SHOW Fee - per applicable terms & conditions of fare	
✓ Immigration Bond Itinerary	VT 5,000
✓ Name Change Fee	VT 5,000
✓ E-Ticket Reprint for Other Airline	VT 1,000

Updated 21JAN16/GMSM